

KISHEN PATEL

Management Consulting | Data Science & Analytics | Machine Learning | Digital Transformation

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PROFESSIONAL SUMMARY

Management Consultant specialising in the AI & Data space, with experience delivering analytics-driven transformation, technical and digital solutions, and enterprise workflow improvements across global organisations. Leverages data science and consulting expertise to solve complex challenges, influence strategic decision-making, and deliver measurable business value.

Experienced delivering end-to-end analytics solutions using Python, SQL, Power BI, Google Cloud Platform, and Generative AI technologies, including customer segmentation, dataset analysis, automated reporting workflows, and AI-enabled process improvements. Proven ability to analyse enterprise-scale datasets exceeding 200 million records, collaborate with 60+ senior client stakeholders, and take ownership of high-impact deliverables across multiple £100m+ transformation programmes.

PROFESSIONAL EXPERIENCE

Accenture Song - Management Consulting Analyst

London, UK | Jan 2025 – Present

Consultant within Accenture Song's AI & Data practice, delivering analytics, AI transformation, and digital solutions for enterprise clients. Work across business delivery, technical analysis, stakeholder engagement, and community leadership initiatives.

Multinational Technology Corporation - Marketing Analytics & Financial Transformation

Technical Data & Operations Analyst

Supported global marketing operations transformation by managing and improving financial reporting accuracy, operational governance, and automated workflows across EMEA, APAC, and AMER regions.

- Analysed and reconciled large-scale operational and financial datasets (2000+ rows worth over \$1b) using SQL scripts, automation, and enterprise reporting platforms, ensuring high accuracy across multiple global regions and business functions.
- Owned and refined data reporting workflows, diagnosing failures within scheduled scripting pipelines and resolving complex issues involving data discrepancies, logical errors, and budgeting validation.
- Developed deep technical understanding of enterprise data structures by investigating complex database schemas (10+ tables), relationships, various data types, and table lineage, enabling faster troubleshooting and improved reporting confidence.
- Spearheaded detailed quarterly operational budget reconciliation activities across global and regional locations, validating multimillion-dollar expenditure and improving financial governance.
- Identified and corrected significant reporting discrepancies, including resolving an \$872k misallocation issue and supporting approximately \$250k in expenditure corrections, improving budget accuracy and transparency.
- Formulated reporting guidance, validation processes, and documentation standards to improve consistency across regional submissions and reduce recurring data quality issues.
- Became a trusted point of contact for regional stakeholders, supporting product managers and finance teams through complex reporting cycles and executive review periods.

National Postal Services Provider - Customer Churn Analytics & AI Retention Strategy

Data Science Analyst

Delivered cohort analysis and data science capabilities to support the development of a churn prevention solution, combining exploratory data analysis, customer segmentation, data visualisation, and AI solution design.

- Independently performed exploratory data analysis on client customer datasets exceeding 2GB and 200 million rows, using Python libraries including pandas, NumPy, and matplotlib to identify churn drivers, behavioural trends, and customer segments.
- Built scalable analytical workflows using Google Cloud Platform (GCP Jupyter Workbench), improving the ability to process large datasets efficiently while maintaining reproducibility through structured notebook development.
- Designed and developed interactive Power BI dashboards, presenting these to 15+ senior stakeholders, translating complex customer cohort analysis and segmentation insights into accessible business recommendations for the client.
- Created a reusable Customer Churn Analytics Playbook, documenting analytical methodology, segmentation approaches, data preparation processes, and best practices to strengthen continuation of work in future build phases.
- Designed a comprehensive Data Assessment Matrix to evaluate 10+ client datasets (exceeding 100 million rows) across quality, coverage, completeness, refresh frequency, join keys, and suitability for predictive modelling.
- Supported the development of AI-enabled churn prevention concepts, including customer segmentation, predictive modelling requirements, and future Salesforce integration opportunities.
- Presented analytical findings and recommendations through executive playback sessions, earning client commendation for clarity and consultative communication.

Global Energy Company – Data Migration & Digital Platform Transformation

PMO & Data Analyst

Supported project delivery on a large-scale (£100m+) ERP transformation project, with data migration from legacy systems to SAP S/4 HANA.

- Owned and delivered executive reporting and client-facing insights to senior stakeholders, balancing recurring PMO governance responsibilities with ad-hoc analytical and technical delivery across the Data & Analytics workstream.
- Designed and owned an automated Requirements Dispositioning Matrix to reconcile 5,000+ business requirements, leveraging Power Query to eliminate manual data preparation and save approximately 7 hours per week while improving reporting accuracy and traceability.
- Supported Agile programme delivery by translating 100+ PBIs into structured milestones during Scrum ceremonies, improving backlog quality, sprint readiness, and delivery planning.
- Owned the production of key governance artefacts, including executive action trackers, weekly leadership summaries, RAID updates, and stakeholder maps, improving project visibility, governance, and cross-functional decision-making.

LEADERSHIP & COMMUNITY EXPERIENCE

Song AI & Data Engagement Committee - Events & Community Lead

2025 – Present

- Owned end-to-end delivery of monthly firm Townhalls, managing agenda coordination, communications, stakeholder inputs, logistics, and community updates, reaching an average of 25 attendees monthly (250+ over the financial year).
- Organised monthly team engagement initiatives including social events, networking activities, and community-building sessions, strengthening connection across the practice.
- Recognised by leadership and peers as a key organiser and trusted contributor supporting practice culture and engagement.

Song Early Talent Events Committee - Events Committee Member

2025 – Present

- Co-designed and launched the Song Buddy Scheme, creating a structured mentor-mentee programme to improve early talent connectivity across Song pillars, growing to 52 participants across 26 pairs.
- Led delivery of Bridging the Gap and Fireside Chat initiatives, connecting 46 analysts (24 in person, 22 online) with experienced consultants and leadership to improve career visibility and engagement.

Song Pride UKI Committee - Committee Member

2025 – Present

- Co-owned Inclusion & Diversity initiatives through monthly newsletter communications and Pride event logistics.
- Represented Accenture Song externally at Attitude Magazine's 101 Trailblazers event, strengthening external networks and promoting inclusion advocacy.

AI ENABLEMENT & TECHNICAL DEVELOPMENT

- Completed Google Generative AI Leader Certification and Exam.
- Completed Stanford Reinvention with Agentic AI workshop and course.
- Applied Generative AI tools including ChatGPT, Claude Code, Gemini, Perplexity, Microsoft Copilot, and enterprise AI tools to improve productivity and accelerate coding, saving an estimated 15 hours per week.
- Applied automation techniques using VBA Macros, Power Query, and AI-assisted coding approaches to streamline 10+ repetitive analytical processes.

EDUCATION

University of Bath - BSc (Hons) Computer Science with Industry Placement

Overall Grade: **77% - First-Class Honours**

- Dissertation (83%): "Exploring a Multimodal Neural Network Classifier Approach with Explainable Artificial Intelligence to Advance Alzheimer's Disease Diagnosis", June 2024

East Barnet School and Sixth Form

A-Levels: Mathematics (A*), Computer Science (A*), Biology (A*), Extended Project Qualification (A)

GCSEs: 11 GCSEs, graded 9999999988A*

TECHNICAL SKILLS

Programming & Analytics - Python | SQL | Jupyter Notebooks | Data Analysis & Pipelines | Statistical Analysis

AI & Machine Learning - Generative AI | LLMs | Prompt Engineering | Agentic AI | Scikit-learn | Classification Models | NLP

Data Platforms & Cloud - Google Cloud Platform | GCP Workbench | Azure DevOps | Automated Data Pipelines

Business Intelligence - Power BI | Tableau | Excel Automation & Power Query | Dashboard Development | Data Visualisation

Consulting - Management Consulting | Digital Transformation | Business Analysis | Stakeholder Management | Executive Reporting & Communication